

Hospice of the Northwest
OPERATIONS COUNCIL MEETING

January 27, 2024
Hospice of the Northwest
227 Freeway Drive, Suite A
Mount Vernon, WA
9:30 – 11:00am

Chairperson: Jonathan Lyons **Secretary:** Carol Hawk **Recorder:** Jessica Enders
Council Members: Ted Brockmann, Carol Hawk, Jonathan Lyons, Justin Orem
Participants: Bob Laws, Philip Prud'homme
Guests:

-Compassion and Dignity Every Moment of Life-

AGENDA

- I. 09:30 am Call to Order
 - 1. Review December 16, 2024 minutes
 - a. Motion required

- II. 09:35 am Monthly Operating Review
 - 1. Approve check register for December, 2024
 - a. Motion required

- III. 09:50 am Hospice of the Northwest Foundation Program Director Report

- IV. 10:00 am Executive Director Report
 - 1. 2024 KPMs
 - 2. 2025 KPMs
 - 3. Hospice Updates
 - 4. Staffing Report

- V. 11:00 am Adjourn

Attachments:

- 1. December 16, 2024 Minutes
- 2. December check register
- 3. January MOR Dashboard
- 4. January 2024 FTE budget vs. actual
- 5. SRH Productivity Report
- 6. 2024, 2025 KPMs